



Due to this Covid-19 situation we are involved in, adaptation is the main in order to prevent any risk and guarantee a secure and quite holidays.

Campsites have become a top destination for this season thanks to their characteristics (open spaces, family not crowded areas, outside sports, nature and leisure...) but, because of many common areas need to be used, we must be conscious of the risk and use all of us in order to beat and avoid the virus.

### **MESURES AND RECOMMENDATIONS IN ORDER TO AVOID ANY RISK AGAINST COVID-19 AT CAMPING MONMAR.**

- 1- **On arrival** to the campsite, the details of the stay will be managed through the reception window. Get in to reception office will be not allowed. Signature procedures for check-in, data protection and others will be carried out electronically in order to reduce contact times.
- 2- Campers will sign a **Responsible Statement** before entering the campsite, stating that they know the measures and they must to follow them. Also they will informed about the rules to take if they have symptoms related to the virus. The Responsible Statement is attached in the ANNEX 1 of this document
- 3- The same at out of the Campsite, as long as we are outside the pitches, wearing **masks** will be compulsory, unless the distance of 2 meters can be guaranteed.
- 4- We recommend **hand washing** before and after using any common area. Hydroalcoholic gel will be available at the entrance to the closed areas of common use (bathrooms and showers, laundry, etc.), the use of which will also be compulsory. In addition, on the door will be showed the maximum capacity allowed in each area, as well as the safety distances to wait if the capacity is reached.
- 5- **Babies bath** will be only available for children from 0 to 24 months. Children from two years old should use standard shower-room accompanied by an adult.
- 6- Campsite has **shared sinks** every two pitches. For this reason, we recommend use it whenever is possible, as well as the caravan facilities if available, in order to avoid crowds in the bathrooms. Deep cleaning of sinks can be done simply but effectively by campers.



## 7- Common areas and facilities:

- Swimming pools: they will be open following legal requirements to guarantee everyone's safety. The exterior area of the pool will be divided into zones to keep distances, and access will take place in turns that can be free or by appointment.
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- Playgrounds: they will remain closed as we cannot guarantee that the distances and security measures can be afforded by us and the users. Pool slides at the aquatic park will be open but the multi-game playground that is in the water will remain closed.
- Football field: Groups matches are not allowed. It can be used by appointment, being able to book half a field per hour, with a limit of 2 pitches per reservation (6 people maximum).
- Bowls: It can be used by 6 players maximum capacity per track, trying to keep distances. Any spectator or people different to the player it not allowed, the same as any group watching from outside.

8- **Children activities** will be performed with maximum 15 children per activity, being able to be accompanied by an adult. Activities will be adapted to reduce any risk between children.

9- **Saturday night festivals** and other night activities have been cancelled but this weekly space will be under the management of the Restaurant, whose terrace will be extended to the street to accommodate more tables, always respecting the required measures.

10- We recommend not to have any **visits** but if they are needed to have we will be limited only to close relatives in special or emergency reasons.

11- The campsite has enabled a **WhatsApp phone number** in order to use this for any question or information from the plot, avoiding clients to go to reception. However, Reception desk could be accessed for more private inquiries and personal attention, if the campsite considers it so.

**All the mentioned capacity limits as well as the measures adopted by the campsite, may be expanded and / or modified as the phase passes and according to the situation it demands, always following Ministerial orders. However, the Campsite reserves the right to close common areas or other areas if it deems it appropriate to guarantee the campers' safety, as well as the cancellation of any event or higher capacity restrictions if necessary.**

## ANNEX (1). Responsible Statement.

Mr./Ms. \_\_\_\_\_, Passport \_\_\_\_\_, as a Camping  
Monmar, CIF E-12207080 (Monmar CB), client

- Address: \_\_\_\_\_
- Phone number: \_\_\_\_\_
- E-mail address: \_\_\_\_\_

Declares that:

- That he knows the internal rules taken by Camping Monmar and the hygiene and prevention measures of COVID-19 required by the Generalitat Valenciana, and that it is responsibility to the client to respect and carry it out.
- That he does not present or is suffering any symptoms related to the COVID-19 virus on arrival, and that if he suffers any of the symptoms during his stay at the campsite, he will immediately notify the reception to inform the contingency committee designated by the campsite.
- With this signature you ACCEPT the consequences and additional expenses that the measures for the management of Covid-19 may entail, in the event that you do not have insurance to cover it. Likewise, in the event that tourist establishments have been established in C.V. In order to accommodate tourist patients who must perform home isolation, I agree to be transferred to them, with prior agreement, and organized by the Department of Universal Health and Public Health, according to its procedures.

Moncofa, on \_\_\_\_\_ 2020.

Signed: \_\_\_\_\_

